> "Improving accountability empowers the fit-out sector to mark the safety and quality of their work"

The fit-out sector is taking decisive action in addressing accountability and Re-flow is proud to be part of the process

Context

💡 **Finishes and Interiors industry body introducing new 'Product, Process, People' initiative.**

☑ **Advising members on new best practice ahead of regulatory shake-up after the Grenfell Tower disaster.**

Challenge

- Documentation and evidence are high on the agenda as the impending regulatory shake-up in the post-Grenfell construction industry is poised to impact UK fittings and interiors companies.

- Government report on building regulations and fire safety has highlighted a priority action for accountability to be shown in safe and compliant installations.

- Where others are looking to avoid culpability, fittings and installation companies need indisputable evidence that they carry out work in line with current controls and regulations to protect themselves from being considered at fault in the event of another tragedy.

Solution

- Developed here in the UK, Re-flow has been created to support the management of staff, stock and equipment in the field and for the fit-out sector, this encompasses jobs from the most ornate residential interiors to large scale commercial refits.

- In line with the harsher regulatory environment, the requirement for forms covering health and safety, inspections and logs is set to increase. We saw this trend emerging and began building a solution that removes barriers and bureaucracy, while giving confidence in compliance.

- Alongside the workflow management functionality, we created a digital alternative to forms that only pulls out the directly relevant information you need to read, so staff on site can be quickly up to speed with the procedural requirements of the job.

- The app then allows staff to tick to complete tasks, make notes, digitally sign paperwork and upload and annotate project photos which all come back to the dashboard time and location stamped so that you can instantly see what's been done and have an indisputable audit trail.

Re-flow presented at the FIS conference in 2018 on how Re-flow field management software is helping the fit-out sector take control of its asset management, process controls and compliance.

ASSOCIATE MEMBER
FIS