



“It’s really helped make our office to site communications much more efficient, which obviously saves us time and money.”

Arque Construction use Re-flow to master site to office communications

Context



Over 15 years of success in delivering projects with specialist skills and expertise in building refurbishment.



One of the few Chartered Building Companies in Devon.



Arque’s focus is on buildings in the education, health, commercial, listed and public sector.

Challenge

- Paperwork sent out to field teams could get lost or dirty with varying site conditions.
- Difficulties getting timesheets to and from the office or sites, meant staff were having to complete them over the phone or make an extra trips to the office to drop them off.
- The absence of easily available job numbers for ordering and collecting materials, meant the office had to chase up proof of delivery and establish which job each order related to.

Solution

- Re-flow’s job structure enables materials to be booked out under a job number, which means costings can be tracked automatically without having to make any phone calls.
- Re-flow’s documents section contains the specific instructions for the job and other information such as site and asbestos registers which eliminates physical paperwork.
- The app contains photo upload functionality so pictures of completed work can be submitted or any issues can be easily flagged.

Outcomes

- With the Re-flow app, field workers can process their timesheets through the week, saving their daily hours. This means the accounts team have that information ready whenever they need it.
- The office team have improved the speed and efficiency of getting information to field workers. Schedules, tasklists, maps and diagrams are uploaded to the app and it’s available instantaneously on their phones or tablets.
- The field teams can provide photograph evidence to show completed work and before/after photographs to demonstrate quality and compliance.