

**“I wish I’d had it
20 years ago when
I first started working
in health and safety.”**



Health and Safety management, made fast and simple with Re-flow

Context



UK’s largest independent surfacing contractor



Working across highways, retail, transportation and logistics



Operating in seven regional locations across the UK, over 250 employees, hundreds of customers, and working with hundreds of communities

Challenge

- Toppesfield needed a system that would contain all their health and safety paperwork on-site, in one place.
- Previously some employees kept paperwork in the boot of their car which occasionally caused problems locating it.
- Information on site visits was being submitted in batches at the end of the month instead of in real-time by some users.

Solution

- Toppesfield turned their paper health and safety forms into dynamic digital forms on the Re-flow app, eliminating the paper process.
- Re-flow’s smart sync gave the ability to record data without a data connection and then send it to the office when connection is available.
- Re-flow enabled Health and Safety staff to analyse different aspects of the site and record data straight away.

Outcomes

- Defect reporting increased by 90%, enabling Toppesfield to spot small problems before they become big expensive problems.
- Safety tour paperwork is returned on a consistent and timely basis now that operatives can complete and send the information straight away from their devices instead of waiting until the end of the month.
- Since implementing Re-flow, Toppesfield’s compliance on reporting defects on plant and machinery is at its highest ever levels. Now they have clarity around any issues that are submitted on a day, meaning they can be tackled straight away.